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## **Care and Cleaning of New Window Film:**

Rolling windows down: We recommend that you leave your windows up for 48 hours (2 days) after they are tinted. This will allow the film time to adhere to the glass. Rolling down your windows before two days can cause the film to peel, and is not covered under the warranty. Drying time: For the first few days after your windows are tinted they will be cloudy, hazy, and you may see little water pockets forming in the tint. This is normal! When windows are tinted, the squeegee can only remove a certain amount of the water from between the film, and the glass. As the film dries, the remaining water will form little pockets. Window film is a porous material that allows water to evaporate, so these water pockets will simply evaporate and go away by themselves as the film fully adheres to the glass. The amount of time before your new tint will be totally dry is determined by the amount of sunlight it gets. If it's cloudy and overcast outside, it will take longer, if it's hot and sunny, then the film dries very quickly. This time frame can range from 2 days, up to 1 month.

Cleaning: After your windows are tinted, you need to wait a couple of days to clean them. Basically, you do not want to risk pulling the tint loose, before it has a chance to dry. Once your vehicle has been tinted the windows will have been lightly wiped down, but will probably need a proper cleaning. A soft paper towel and any non-ammonia cleaner (do not use the blue "Windex with ammonia D" or any blue colored cleaners because they usually have ammonia in them). You can use: Vinegar Windex (Green), or any of the citrus Windex's. There are other cleaners made specifically for tinted windows such as "Ammonia-Free Spray Away-Foam Spray," which work very well. In addition, you can use soap and water, vinegar and water, or really anything without ammonia or abrasives.

## Things to Know:

**Dot Matrix Issues:** Most modern vehicles have a black ceramic dotted edge around them, as well as at the top of the rear window. Window film, as a rule, does not stick well to this. The dots hold the film away from the glass causing a "whitish" look, after the film has dried, you can simply take a finger and run around the edge on the inside. Most of the time this will press the air out.

**Seat belt chips:** Care should be used when exiting the car, and removing the seat belt. In some cars the seat belt will "snap" into the glass and cause little chips in the window film. **This is not covered in the warranty!** 

Scratches in the glass and/or film: Older vehicles will generally have scratches that run up and down on the windows that roll down. This is caused by little pieces of sand and debris that get lodged in between the outside gasket, and the glass. The window going up, and down, creates tiny scratches that most people never even notice are there. Until they have window film installed on the inside. Installing tint behind these surface scratches makes them stand out more than they did before the vehicle was tinted. Unfortunately, there is nothing that can be done about them. They are simply the effects of time on the vehicle. In some cases (especially vehicles that frequent sandy, or muddy conditions) these grains of sand/dirt will become lodged between the inside gasket and the film, and cause scratches in it. We do not cover this sort of thing in the warranty. Simply because short of replacing the gasket with a new/clean one, there is no way to prevent it from happening again.